



Neath Port Talbot  
**Services Board**  
Report

**Public**  
2nd Annual  
July 2020

BWRDD GWASANAETHAU CYHOEDDUS  
CASTELL-NEDD PORT TALBOT



NEATH PORT TALBOT  
PUBLIC SERVICES BOARD

## Foreword



The Neath Port Talbot Public Services Board published its Well-being Plan for the county borough – “The Neath Port Talbot We Want” in May 2018, following a comprehensive assessment of the well-being of the local population and extensive consultation and engagement with a wide range of stakeholders.

We are pleased to publish our second annual report which documents the progress we are making on the priorities we set out in our Plan. The second year of our Well-being Plan delivery has seen great progress in some areas of our work, less progress in others and relationships between partner agencies have developed positively. It has also been timely this year to reflect on our progress so far and to consider the areas of work that we are best placed to make a collective impact on. This report sets out our plans for the future and details how we will structure our work going forward to make a difference in our communities.

The Well-being of Future Generations (Wales) Act 2015 requires us to secure the economic, social, environmental and cultural well-being of local people to do so sustainably. Following the unprecedented events of the last few months and the impact on community due to the Covid-19 outbreak, the Public Services Board is committed to leading on the multi-agency recovery programme for Neath Port Talbot. We will be building on the strength and resilience that communities have shown throughout the pandemic, to support our communities from response into recovery.

We hope you will be interested in the work we are doing and would welcome ideas and contributions that can bring about change that creates the Neath Port Talbot we all want.

**Cllr Rob Jones, Chairperson**

**Roger Thomas, Vice Chairperson**

**Our Partners at Neath Port Talbot**



**GIG  
CYMRU  
NHS  
WALES**

Bwrdd Iechyd Prifysgol  
Bae Abertawe  
Swansea Bay University  
Health Board



# **Cyfoeth Naturiol Cymru Natural Resources Wales**



**Gwasanaeth Tân Ac Achub  
Canolbarth a Gorllewin Cymru**

**Mid and West Wales  
Fire and Rescue Service**









GIG  
CYMRU  
NHS  
WALES

Iechyd Cyhoeddus  
Cymru  
Public Health  
Wales



Department  
for Work &  
Pensions

Adran Gwaith  
a Phensiynau



De Cymru

Comisiynydd yr Heddlu a Throseddu

Police and Crime Commissioner

South Wales



Gwasanaeth Carchardai a  
Phrawf EM yng Nghymru

HM Prison & Probation  
Service in Wales



COEDFFRANC TOWN COUNCIL



**Swansea**  
University  
**Prifysgol**  
**Abertawe**



Llywodraeth Cymru  
Welsh Government



*Neath Town Council*  
*Cyngor Tref Castell-nedd*





**Prifysgol Cymru**  
Y Drindod Dewi Sant  
**University of Wales**  
Trinity Saint David

## Background



The Welsh Government established public services boards to encourage local organisations to work together and with the local populations to improve the well-being of the people who live in their area. The way in which the Welsh Government wants to see this carried out in practice is set out in the Well-being of Future Generations (Wales) Act 2015 and other guidance.



The Board undertook a comprehensive well-being assessment of the local population which includes a range of statistical information about the many things that can impact on well-being. These include levels of crime and disorder, educational attainment as well as mortality rates and prevalence of disease etc. The Board also gathered views from a wide range of people around what is important to their well-being. Finally the assessment included a Future Trends Report which set out a number of issues likely to impact well-being over the next 30 years or more.

The findings of the Well-being Assessment were used by the Board whilst preparing their Well-being Plan which was published in 2018. The plan lists the six well-being objectives that the Board have chosen to shape the direction of their work.

[Neath Port Talbot Wellbeing Assessment](#)

[Neath Port Talbot Wellbeing Plan](#)

[Neath Port Talbot PSB 1st Annual Report](#)

**Click to see Well-being Objectives for Neath Port Talbot**

#### **Well-being Objective 1**

To improve the well-being of children in their early years, especially those at risk of adverse childhood experience

(Lead: Lead Director for Children and Young People, NPT Council)

#### **Well-being Objective 2**

To build safe, confident and resilient communities

(Lead: Director of Social Services, Health and Housing)

#### **Well-being Objective 3**

To create an environment where everyone can age well

(Lead: Deputy Chief Fire Officer, Mid and West Wales Fire and Rescue Service)

#### **Well-being Objective 4**

To support well-being through work and in the workplace

(Lead: Swansea Bay Health Board)

#### **Well-being Objective 5**

Protecting and enhancing our green infrastructure

(Lead: Regional Manager, Natural Resources Wales)

#### **Well-being Objective 6**

Increasing levels of digital participation/inclusion

(Lead: Assistant Chief Executive, Council)

## Our vision



We want Neath Port Talbot to be a vibrant and healthy place where people have an equal chance to get on in life – a place where people want to live, learn, work, invest and visit for many generations to come.

We want local public services, including the Third Sector, to be effective and value for money, easy for people to use, and offer quality employment where people are valued and appreciated for the work they do. Together with citizens, we will build on our strong and cohesive communities where the rights of everyone will be respected and protected.

We want our public services to be focused on enabling people and communities to be resilient and it will be the norm for citizens to experience seamless, personalised, high quality services. Public service delivery will create the right conditions for investment that will enable the county borough to attract and sustain quality, sustainable employment for local people.

Our communities will be well connected through a first class digital and transport infrastructure and our natural environment will be protected but also developed to support healthy living and investment.

We will have achieved our vision when all children and young people have the best start in life; when all young people and adults have the skills and resilience to be healthy and prosperous; when people are safe and feel safe; when all of our communities are thriving and supporting the people who live there; and where people can draw on the support of neighbours and well-developed social networks.



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*In February 2020, NPT Public Services Board received a visit from Future Generations Commissioner, Sophie Howe. Partners had the opportunity to share the good work taking place in Neath Port Talbot and also to raise any issues or challenges they were facing. The Commissioner gave feedback on last year's annual report and areas for improvement, and was able to share examples of good practice from elsewhere in Wales.*

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## Progress 2019-20



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### *Supporting children in their early years, especially children at risk of adverse childhood experiences*

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*1 - Sandfields West Children's Community*

A Children's Community Lead is employed to engage with families and co-ordinate activities at a purposely modified family friendly space at Tir Morfa. Sandfields West Children's Community (SWCC) continues to be a well-used resource by partners, providing a centre for co-ordinated activities for families. Activities delivered from SWCC include, baby massage, Play Box (language and number based play activities), parenting, and integrated play opportunities.

"Rolling Support Hubs" have been set up at each school in the Sandfields West area. They are run by different services within Neath Port Talbot i.e Team Around the Family, Wellbeing Services,

Childcare Offer, Children & Families Team, Flying Start, Adult Community Learning, Communities for Work Plus, Local Housing Associations, Environment department and others.

Strategic and operational groups have been established to develop and implement the SWCC delivery plan. A workshop style meeting was planned for March with the strategic group to consider an action plan and measures for 2020/21; this has been postponed due to the Covid 19 outbreak.



<https://sway.office.com/E8wU1xmwwhR9hS3s#content=2GsWcPimRqlhHa>

#### *2 - Tiny Tots group at Sandfields West Children's Community*

The Community Lead has established good relationships with local schools, police and third sector organisations. There are plans to employ a part time Engagement Officer to continue and expand on this work and involve churches, family run groups, library, etc.

Consideration is being given to how the Low Income Family Tracker (LIFT) can help target those families who may benefit most from support. Officers are part of the LIFT sub group to ensure that targeting/promotional activities are co-ordinated with other services areas.

**Take a look at some of the fun times had at Sandfields West Children's Community!**



















Over 200 adults have accessed the project so far. Many of these continue to attend on a regular basis

*'It is nice to meet other dads who are like me here and Jamie is like one of us we can really relate to him'*

*'My son loves to come to the group every Saturday he has made new friends and it has given him confidence. He feels part of something and not just known as an 'autistic child' this group also helps me have time with my daughter on our own and has made us have a better friendship and she knows she has me to herself for a few hours every Saturday'*

*'The girls here helped me with my finances, I was really embarrassed and they helped me get over that'*



### *3 - Prevention*

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#### *Creating safe, confident and resilient communities*

##### [Building Safe Resilient Communities - video](#)

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The Leadership and Strategic Management Groups have been working closely together to establish a strong foundation for the program. The Vision, Values and Focus Areas of the Strategic Plan Framework have been agreed. A communication strategy has been developed with a clear communication and engagement plan.

Staff are in place to support the roll out of the program, including a Community Development Officer, a Volunteer Development Officer, a Grants Administrator, a Program Manager and Business Support.

There are two place based multidisciplinary operational groups established (one to cover each of the pilot areas, Briton Ferry/Melin and the Upper Amman Valley). The two operational groups are comprised of managers/team leaders/supervisors of staff who are actively working in the respective communities. The operational groups will be key in delivering the work streams

There is an Innovate and Create grant pot of £300,000 to support Voluntary Community Groups/Social Enterprises in the Briton Ferry/Melin area. To date it has funded 13 projects/organisations. Examples of projects supported include:

- Additional support services for parents/carers of those with additional needs
- Transformation of empty school building into Community Hub with activities for all ages

- Improved social connections resulting in a reduction of loneliness and social isolation
- Increased opportunity for physical activity
- Development of social enterprise activity to support vulnerable/elderly residents
- New volunteer led diversionary activities for local children and young people
- Enhanced facilities for local training courses
- Renovation works to several community run buildings



Various engagement activities have taken place to ask individuals what they feel is good about where they live, including an engagement questionnaire available online and offline for completion.

When asked who was the most important people in their communities, the top answers were Family, Friends and Neighbours followed by health professionals and volunteers. The assets which came out as most important was green open spaces, shops and GP Surgeries/Health Centres.

Several activities have already taken place in the pilot areas in order to involve the community, build on strengths, and create connections



#### *4 - Involvement*

We have held:

2 open days – Bringing partners together to network and engage with community members. A total of 145 individuals attended.

3 public meetings – Bringing everyone together in the early days of the Programme to give clear messages about what BSRC is. Workshops took place to identify the strengths of each area and discussions around how we can support each other to build upon them. A total of 95 individuals attended.

2 volunteer fairs – Brought together organisations who were looking to recruit volunteers. Individuals were able to come along and find out more about what volunteering opportunities were in the area and how they can get involved. We saw 14 organisations recruiting at Briton Ferry and Melin and 17 organisations recruiting at Upper Valley and Swansea Valley.

2 volunteer awards – Celebrating the incredible amount of voluntary activity taking place within the pilot areas. We saw 264 individuals attending these award ceremonies with a total of 50 volunteers and community groups receiving recognition awards.

[BSRC VSA 2019 Fan Community Alliance - video](#)

[BSRC VSA 2020 Mari Thomas - video](#)

[BSRC VSA 2020 Martin Harries - video](#)

[Volunteers Stars Award Night](#)



Engagement with Assembly Members and Local Councillors have been key to keep them informed of what was happening within the communities and how we can support each other in building upon the assets and passion in each pilot area.

Other ways of engagement have been through postcard competitions in local primary schools where pupils designed postcards detailing drawings of what they liked about their community. We also delivered talks to young carers groups to establish what was important to them and attended local flu clinics to engage with local residents.



We have attended various community events hosted by others including a Halloween family fun day where children and young people were encouraged to write down what they liked about the local community.

The first phase of a Training Plan for staff directly involved in the pilot has been agreed and began in January 2020

This program has challenged established ways of working and cultural differences between organisations; the engagement of staff across all agencies has been crucial.

It is a long term program of change where time has been taken to establish structures/systems to support the foundation of the program. We are now at the stage of the program where we are starting to be more outward facing, engaging with community members and assets whilst also identifying any areas of need in order to build on resilience.

The programme will be evaluated as part of the West Glamorgan Whole Cluster Transformation which will provide reliable data to evidence the effectiveness of Building Safe and Resilient Communities.

Looking forward, as part of the new place based approach the Public Services Board are taking, a wider data analysis of need will be undertaken of the pilot areas in order to establish baselines and a deeper understanding of themes.



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### *Putting more life into our later years – Ageing Well*

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The Ageing Well Steering group has continued to support raising awareness and understanding of dementia in Neath Port Talbot and has received input from the Alzheimer's Society on a regular basis. Group members have been encouraged to develop Dementia Friendly arrangements within their respective organisations and work has progressed significantly this year as partners have supported each other in this journey via regular meetings and networking.

This has complemented the work of the Building Safe and Resilient Communities programme who are working towards Dementia Friendly status in their pilot areas. Appropriate links have been made and work continues.

The appetite for each partner organisation associated to the NPT PSB Ageing Well to embrace, develop and embed an age-friendly and dementia supportive workforce is evident and continued focus will be maintained for the foreseeable future.



#### *5 - Integration*

NPTCBC achieved status as a Dementia Friendly organisation in February 2020. An event was planned for April by the Older Persons Alliance. The Older Persons Commissioner was due to attend and NPTCBC would have been presented with their award. Unfortunately this event was cancelled due to the COVID 19 outbreak.

Partners have contributed positively to discussion around the Making Every Contact Count (MECC) theme in relation to the loneliness and isolation workstream, and have considered various models currently operating. The Ageing Well Steering group had recognised the need for some logic model planning around this work to ensure the need and the desired outcome is clear. It has been agreed that this area of work would fit well as a pilot in a place based approach. Further work is planned to ensure that this work can contribute to and complement some of the place based working already started avoiding duplication and conflicting messages.

There have been challenges this year in delivering on some of the other identified workstreams under this objective, which have been unable to progress without specific partner commitment and involvement. Following the review of well-being objectives the PSB agreed that the most positive and productive way to take this very important work forward, is to link with the existing pilot areas and contribute to the emerging work taking place there, with a focus on older people and what matters to them.



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### *Promoting well-being through work and in the workplace*

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The Lead Officer for this well-being objective retired in 2019, and due to capacity issues it has not been possible to progress this area of work during the reporting timeframe.

Discussions have been ongoing about this workstream and following a review of the well-being objectives it was agreed that this aim could be progressed via a workforce development programme for PSB partner agencies. More information can be found in the 'Looking Ahead' chapter.



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### *Protecting and enhancing our green infrastructure*

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Green Infrastructure multi agency group has continued to meet this year and focused on delivery of the Welsh Governments GI Capital Grant Programme.

The Connecting Green Infrastructure Project took forward a new and collaborative approach to designing and delivering green infrastructure (GI) across Neath Port Talbot (NPT), Swansea and Carmarthenshire, for the benefit of local communities and their natural environment. With NPT Council as lead, GI was delivered in ways that met local needs, supported communities and their health, built ecosystem resilience, and enhanced biodiversity.

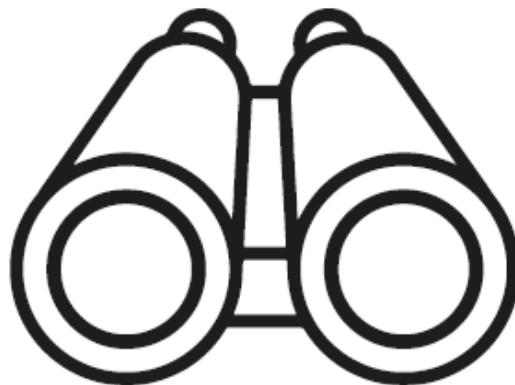
The project was delivered by members of the steering group, which consisted of the Lead Partner, Neath Port Talbot Council; Delivery Partners, Swansea Council, Carmarthenshire County Council,

Coed Lleol (Small Woods Association) and Cwmaman Town Council; and collaborative partners, Public Health Wales and Natural Resources Wales.

In Neath Port Talbot, project activities and outcomes were extensive and varied, and included:

#### Natural Resources Wales South and West Area Statement

- Practical site management of local nature reserves, woodland parks, community sites, parks,
- Urban and school grounds improvements including extensive tree planting (5620 saplings and 160 large standards), All of which provide eco-system services and as well as aid in noise attenuation, attract pollinators.
- Through the Working with Nature Project (also funded through RDP LEADER), engaged with volunteers and participants throughout NPT in supporting site management and in enjoying the benefits of local nature sites.
- Focused delivery of health and well-being activities, with participants reporting a demonstrable increased in physical and mental well-being.
- Engagement with stakeholders in the project, for current year delivery and for ongoing activities should future funding be secured as part of the RDP ENRaW funding stream.



#### *6 - Long Term*



As a cross cutting theme representatives from the steering group have become instrumental in the work of the Building Safe Resilient Communities Programme in terms of green space in the pilot areas.

In Briton Ferry/Melin, the group has helped formulate an 'Innovate and Create' funding bid in collaboration with Friends Of Jersey Park and helped advise on pond enhancement and Wildflower meadow creation which are part of the work plan for this bid. There has also been engagement with the local primary school around what they'd like to see in the park too. There are plans to hold a "Bioblitz" (a survey of biodiversity) with other members of the Local Nature Partnership, although unfortunately this now can't take place in June which would have been the ideal time. Activities will be reviewed as and when the Covid restrictions ease.

Looking forward, this objective will strongly feature as part of the place based approach and will build on work already begun in the pilot areas. Natural Resources Wales have recently published their South and West Area Statement and it will be crucial that we are informed by the findings of this moving forward as we work towards our well being goal of a resilient Wales.

[Natural Resources Wales South and West Area Statement](#)





Work around this objective area has progressed significantly via the multi agency Digital Inclusion Strategic group, with some workstreams now nearing completion.

All PSB agencies made a formal commitment to working towards the digital inclusion charter principles so that the need to cater for digitally excluded people is reflected in agency digital strategies and agency equality plans. Agencies have shared their progress in working towards the principles, these include Mid and West Wales Fire and Rescue Service, DWP, NPT Council for Voluntary Service, Tai Tarian, NPT Group of Colleges and South Wales Police. NPT County Borough Council was also formally recognised by Digital Communities Wales for its work on digital inclusion.

The work initiated by Swansea Bay Health Board has influenced national guidance issued by Welsh Government to health and social care services across Wales.

The Strategic and cross-cutting nature of the work being undertaken by Neath Port Talbot PSB is identified by Digital Communities Wales as an example of good practice.



#### *7 - Collaboration*

The Digital Inclusion Ambassador, funded from the Rural Development Programme Grant and supported by the Steering Group, has continued to promote the importance of digital inclusion to third sector organisations. He has also worked with many community groups through the year,

building interest and confidence particularly amongst the elderly to use the Internet with some groups subsequently securing funding for digital infrastructure to take their work forward.

#### [Digital Inclusion Ambassador - video](#)

A presentation on the benefits of accessing digital services has been delivered to 10 community groups and a total of 352 individuals have benefited!

Weekly sessions delivering digital support and training are underway in 3 separate rural areas of the county borough.

We know that one of the reasons why people do not access the Internet is because of fear of being exploited on-line. South Wales Police led on a piece of work to identify the threat from cyber-crime and the preventative measures we could adopt to protect people from exploitation. A small steering group has established a core programme in the form of a presentation which has been delivered to a number of forums and has received a good response from agencies. Agencies are cascading the programme through their channels. An annual cyber-crime prevention campaign is being designed, as part of the community safety partnership's work plan to support the programme which will highlight particular risks at particular times of the year. For example, highlighting how consumers can protect themselves from fraud when shopping on line in the run up to Christmas etc

The development of the digital infrastructure across the county borough has become a core element of the Swansea Bay City Deal and the timetable for addressing digital exclusion caused by poor/no connectivity will now be met by the regional programme.

The DI Steering Group is nearing the end of the work programme that it embarked upon. The intention is that the programme will leave in place a network for partners to continue to support and learn from each other whilst also embedding digital inclusion into the terms of reference of all other work initiated by the PSB.

## Collaborative working



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### *Regional PSB Collaboration*

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A condition of the Welsh Government Grant that supports PSB Co-ordination is that there should be consideration of working regionally where this makes sense.

NPT and Swansea Co-ordinators have been working closely together throughout the year and have valued the opportunity to share ideas and good practice. Activities have included:

- Joint training for report authors in Plain English writing approaches;
- Digital Story telling training, as an innovative way to showcase the work of the Boards. Examples can be seen in this report.



*8 - Digital Story Telling Training*

- Collaboration with Regional Partnership Board Co-ordinators, a high level mapping of workstreams across PSBs and the RPB had begun to ensure we can work together and complement each other in those areas of overlap. This work will continue during 20/21.
- Data and Research – a multi agency group has been established which involves representatives from both regions. Plans are underway to ensure that a future well-being assessment refresh can be done in a collaborative way which will make the process more efficient for agencies working across both regions. This group will also support the regional work being carried out around substance misuse, see below.
- Partners were due to participate in Logic Model training in March, to support a consistent approach to evaluation across the Boards. This unfortunately had to be cancelled due the Covid-19 outbreak. We hope to continue with this approach as soon as it is possible to do so.

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### *Substance Misuse*

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In 2018 following reports of high levels of drug-related deaths, serious infections and a growth in organised crime across the area, a Critical Incident Group was formed. Membership was drawn from a wide range of agencies to assess the risk, threats and harm in detail and to activate an immediate and appropriate response. Work had continued to progress throughout 2019/20. Key achievements this year include:-

- Senior leaders have a better understanding of the risk, threat and harm picture across the West Glamorgan region;
- The Critical Incident Group work has led to a significant improvement in agency engagement in the work of the Area Planning Board and the wider associated agenda;
- The APB has strengthened its governance arrangements and also strengthened the regional team that supports the work of the Board;
- There were immediate improvements made to Opiate Substitute Treatment (OST) waiting times and a small assertive outreach capability has demonstrated that it is possible to create better ways to engage with service users. However, the success in engaging with service users has placed further pressure on OST services. On 13th Jan 2020, as a short term measure, additional capacity to the value of £170k was approved;

- External public health support was procured by the APB to review the existing service model and establish proposals to develop a model which is better fit for purpose. This work is complete and the APB will proceed to recommission against the revised service model in 2020/21. The proposals have been tested with stakeholders.
- There has been a significant effort made to raise awareness of drug deaths and county lines within agencies and the wider communities. This work needs to continue.
- Safeguarding training has been revised to incorporate the drug death and county lines threat into core programmes.
- Work has commenced to ensure reporting of fatal and non-fatal cases is robust. It is essential that agencies fully engage with this.
- Work has commenced to ensure harm reduction services are effective. Areas for improvement are being identified by the Harm Reduction Lead.
- A deeper dive into the issues at High Street Swansea is in progress.
- There is improved intelligence sharing and joint working between agencies to tackle the county lines threat.

Despite the above we are continuing to see a high number of deaths in the region with Cocaine deaths are beginning to feature and also an increase of younger people in the cohort

Moving forward the two public services boards have committed to the following:

- We need to sustain leadership and agency commitment to the agenda;
- We need to maintain the focus on the cohort, ensuring harm reduction activity is focused on those most at risk and that such interventions are effective;
- We need to undertake a more considered piece of work, adopting a public health approach, to ensure we have a clear and comprehensive understanding of the risk threat and harm picture; , why communities in NPT and Swansea appear to be relatively more vulnerable, how the picture is changing over time; and the interventions that are likely to be effective; this must take account of best UK and International practice;

Police and NPT Council will lead the work on behalf of partners.





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### *Suicide Prevention*

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Research undertaken by Public Health Wales identified last year that suicide prevention needed great attention across the NPT and Swansea region. This piece of the work is currently being led by Public Health Wales and overseen by the Joint NPT and Swansea PSB.

A Suicide and Self Harm Prevention Multi Agency Group has been established, chaired by Public Health and overseen by the Joint NPT and Swansea PSB. Current workload of the group includes:-

Local Data – the group have approached the Regional Safeguarding Board to request that they host a data sharing function for agencies. Bringing the data together from different sources into one common data set, can ensure timely notification to agencies and essential information to inform future planning. SWP have advised that going forward they are considering how police can capture ‘near misses’ in addition to completed suicides.

Currently research is being done amongst working age men as a high risk group in collaboration with Ospreys in the Community and Tata Steel. The mental health and wellbeing event for local rugby clubs planned for 6th May, in partnership with the Ospreys, had to be postponed due to Coronavirus. The funding received from Welsh Government was supporting the event and had been paid to Osprey’s in the Community as a grant. They have advised that the money has been ring-fenced and we will rearrange the event in the future.

A multi agency rapid response process is being developed for adults and children across NPT and Swansea, following on from a successful pilot that was trialled in Swansea in August 2019. The process for children was signed off by the Joint Safeguarding Board in March as the regional approach. The process for adults has yet to be signed off but the first rapid response was held as a pilot for a female adult on 22nd April.

This work programme has no funding or additional resources allocated and as such, this has hindered the pace of progress over 2019-20. This is likely to continue to have an impact going forward, with competing demands.

The delay in confirming allocation of any funds from Welsh Government to support the work, has prevented progress on some agreed priority actions.

Continued engagement / support of agencies to progressing the work will be vital to maintain progress.

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### *Early Years Pathfinder*

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NPT PSB was invited by Welsh Government to take part in the Early Years Pathfinder initiative. This work is being take forward on a regional basis on collaboration with Swansea PSB and is being closely linked to the First 1000 days initiative and the Children’s Community pilot in Sandfields West under Well-being Objective 1.

This year NPT and Swansea PSB's have collaborated on improving the early years system for families with children from conception to age 7. To date the Pathfinder programme has mapped all the relevant services which includes, health, family support, learning and play and have consulted with

the professionals about potential opportunities to integrate some aspects of the pathway so that families can move seamlessly through services that meet their needs.

The next stage of the process is to consult with families and gain a greater insight into what's important to them and to test new ways of working locally. Successful pilot schemes will inform future service planning and be scaled up across NPT and Swansea.



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### *Town and Community Councils*

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Our local Town and Community Councils continue to be represented on the Board. They will be updating on their plans to support the well-being objectives this year and will incorporate this into their Annual Reports. Links to Annual Reports will be provided below:-

[Coedffranc Community Council](#)

[Blaenhonddan Community Council](#)

[Neath Town Council](#)

## Looking Ahead



In September 2019 the Public Services Board felt it was timely to review progress made so far on the chosen well-being objectives, to assess what was working well, and what was maybe not working so well, and to consider whether the current workstreams were still the right ones, or if any changes needed to be made. The officers leading on the well-being objectives were asked to look at this in depth and bring recommendations back to the Board for consideration.

Two workshop sessions were held and attended by Lead Officers and also representatives from South Wales Police, Public Health Cymru and Neath Port Talbot CVS. Public Health delivered a presentation on 'Health and well-being for all' which included a local picture of well-being in NPT and an insight into the wider determinants of health.

The following recommendations were made to the PSB and agreed in March 2020:-

- All PSB partner agencies adopt a shared understanding of the definition of Well-being, based on the Public Health Model
- Future work of the Board will take a place based approach and be focussed around the three existing pilot areas, Sandfields West, Briton Ferry/Melin and the Upper Amman Valley.
- All well-being objectives will feed into the pilot areas approach and workstreams will be led by communities via an Asset Based approach.
- Work will continue on a regional basis around Substance Misuse and Suicide Prevention and the Board will continue to be responsive to local issues as they emerge.

- A data and research group will be established as a sub group of the PSB and will provide the data needed for an evidence based approach, and will also work towards identifying future trends.
- We arrange some 'Leadership Development' as a PSB around the Public Health model of well-being to work towards building literacy around health and well-being into all our corporate plans
- We explore some opportunities around workforce development which will feed into the 'Well-being in the workplace' objective

The Covid-19 emergency situation has significantly disrupted the Board's work since March 2020 and for the foreseeable future, the PSB will need to focus on the immediate impact of the emergency situation on the wellbeing and safety of people across the county borough whilst also taking time to reflect on the longer term impact of the emergency and how this will need to shape the Board's agreed forward work programme.

The initial work activities will focus on developing an understanding of the community impacts. The Community Impact Assessment will then be considered by the Board to determine the focus of work in 2020-21.

#### How can you track progress and get involved in our work?

The work undertaken by the Public Services Board is published on its website which can be accessed via <http://www.nptpsb.org.uk/> You can also contact our Public Services Board Co-ordinator directly: email [nptpsb@npt.gov.uk](mailto:nptpsb@npt.gov.uk) or Telephone: 01639 763319.

We welcome involvement in any area of our work and we would welcome ideas and suggestions as to other areas of work that we could consider for the future. If you require this document in a different format, please contact the Public Services Board Co-ordinator directly, details above. Or you can write to Public Services Board Co-ordinator, Port Talbot Civic Centre, Port Talbot, SA13 1PJ



Thank you for reading!

